

OPERATIONS LETTER OF INTENT

- I. WE will be an intelligently aggressive Fire Department - Aggressiveness does not mean recklessness; if we are aggressive, it's because we train and know our job; therefore, safety is built in preparation, not from policy.
- II. Initiative and accountability are expected at every level.
- III. All fire calls will be treated as real until proven otherwise. Hoselines will be pulled on residential fires; aerials will be raised on commercial, mid-rise, and high-rise incidents in preparation for immediate operational need.
- IV. WE will arrive ready, deploy fast, and operate with the expectation that seconds matter and hesitation costs lives.
- V. WE will mask up and be on air in less than 25 seconds. This is not a goal; it is the operational standard.
- VI. WE will minimize the zero-impact period, defined as the time from the first set parking brake to the completion of a search and extinguishment of the fire.
- VII. A structure will not be considered clear until WE say it is clear. Every search will be deliberate, aggressive, and conducted with the mindset that victims are present until proven otherwise.
- VIII. The Search Team will not delay – when searching ahead of Fire Attack we will locate and confine the fire and then search.
- IX. All officers on scene are empowered to make decisions.
- X. Predetermined assignments (PDAs) are the playbook, but officers determine how the objective is achieved based on conditions, building construction, fire behavior, and life hazard.

